

NETZERO™

NetZERO® Care and Cleaning Guide

NetZERO' surface is created by a proprietary polymer system - a processing mechanism that produces an incredibly soft, smooth hand. The NetZERO platform has all the performance properties you expect from Mitchell products— dry erasable, stain and chemical resistant, and outstanding seam, tear and tensile, and recovery.

Cleaning tough stains is a breeze, and NetZERO has staying power – for the life of your furniture. NetZERO is not a topical treatment. It is a permanent application chemically bonded during the manufacturing process. Regular cleanings and the removal of difficult stains will not damage nor diminish NetZERO's finish, performance, or high-style appeal.

Day-to-Day Cleaning -- Remove ordinary dirt and smudges with mild soap and water. Dry with a soft, lint-free cloth or towel. The use of conditioners or protectants is not required nor recommended for use on NetZERO upholstery – its cleanability is permanent and will not wear out.

Disinfecting -- A 10:1 ratio of water to bleach solution may be used as a disinfectant. Rinse the surface with clean water after disinfecting. Dry with a soft, lint-free cloth or towel.

Stain Removal -- Upholstery protected with NetZERO is resistant to the most common stains. To keep your furniture looking new, stains such as a ballpoint pen can be dry-erased with a clean, lint-free cloth. Gently rub the area until the stain has been removed. Wet or gooey stains such as food stains (e.g., ketchup) or topical stains (e.g., antiseptics, lotions, and creams) should first be wiped off with a clean cloth or sponge, then follow the instructions above.

Stubborn Stains -- If a ghost stain remains, apply a small amount of household rubbing alcohol (91% isopropyl alcohol) to a clean, lint-free cloth and rub the stain until it has been removed. Rinse with a clean, damp cloth.

Blue Jean Dye Resistance - NetZERO creates an invisible barrier to keep the indigo dye from transferring to the upholstery. However, as there are many types of both natural and synthetic dyes used in coloring clothing, we cannot guarantee there will never be any dye transfer. In the unlikely event that any blue jean dye transfer occurs, follow the Stubborn Stains cleaning instructions above.

Chemical Cleaners - The following chemical cleaners/disinfectants have been approved for use on Mitchell products provided the manufacturers' directions are followed.

Bleach 10:1

Accel PREvention

Accel TB

BirexSE

CaviWipes

Clorox Commercial Solutions Hydrogen Peroxide Cleaner

Disinfectant Clorox Healthcare Bleach Germicidal Wipes

Clorox Healthcare Citrace Hospital Disinfectant

Clorox Healthcare EZKILL Quat Alcohol Cleaner Disinfectant Wipes

Clorox Healthcare Hydrogen Peroxide Cleaner Disinfectant Wipes

Clorox® Disinfecting Wipes

Clorox Healthcare® VersaSure® Cleaner Disinfectant Wipes

Clorox Pro® Clorox Disinfecting Wipes
Clorox Pro® Disinfecting Bio Stain and Odor Remover
Clorox Pro® Total 360® Disinfectant Cleaner
Isopropyl Alcohol, 70%
Lysol® All-Purpose Cleaner
Lysol® Disinfectant Spray
Lysol Disinfecting Wipes (all scents)
Lysol® IC Foaming Disinfectant Cleaner Neutral
Disinfectant Cleaner
Optim® 33TB Wipes
Oxivir® Tb
Oxivir® Tb Wipes
Oxivir® Plus
Perisept
Sani-Cloth AF3
Germicidal Disposable Wipes
Sani-Cloth HB Germicidal Disposable Wipes Super
Sani-Cloth Germicidal Disposable Wipes Virex® II 256
Virox™ 5

DISCLAIMER: This guide addresses the care and cleaning of NetZERO Performance Fabric. The care and cleaning methods covered in the guide will provide the best protection for these products. However, not all stains can be removed, especially if the stains are not addressed immediately. This information does not relieve the user of responsibility for the correct and safe use of the product and cleaning methods. The Mitchell Group is not responsible for any defects caused using cleaning solutions not included in this guide. In addition, the product warranty will be void if any other cleaning methods are used on this product.

This Care and Cleaning Guide supersedes all previous Guides - 09-17-2025.